

Restaurant Server Resume Sample

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Objectives:

A dedicated and professional server in hospitality industry that has been involved in many projects - including events, catering service, and also restaurant industry. Determined to provide the best service while assisting guests understand the choice of food and beverage. Understands the needs of impeccable service skills and also people person ability, making sure that making contacts and relations with the guests are important.

Strengths:

- Personable and highly organized server with long years of experience to provide great customer service - ranging from casual cafes to fine dining and sophisticated restaurants
- Dedicated and qualified to make sure customer satisfaction by remaining friendly and accessible
- Exceptional and solid team building and interpersonal skills with the purpose of building positive relationship with different kinds of people, including managers, customers, and colleagues
- Talented for fast resolving problems and issues before things are escalated
- The knowledge of menu offerings, including spirits, gourmet foods, and also wine pairings
- successful ability in multitasking while remaining courteous and professional in the busy and fast-paced environments
- Skilled at fulfilling, identifying, predicting or anticipating guests needs and clarifying special certain orders

Credentials and Education

University of Colorado - Antwerp's, Colorado

Business and Marketing Subjects, 2016

Simple Living and Health Catering service permit (current)

Class 12 Server's permit (current)

Colorado State liquor permit (current)

Professional Working Experience

Simple Living and Health Catering - Colorado. September 2017 to present

Staff and server

Responsibility:

- Take orders and phone calls regarding food and beverage order
- Manage schedules related to events and shows
- Help with event preparation and serving
- Assist guests in choosing the meals and drinks

Classic Sandalwood Restaurant - Colorado. January 2018 to present

Server

Responsibility:

- Help guests in making orders by informing specific menu options and specials
- Respond and answer inquiries concerning meal service and preparation.
- Up-sell specialty beverages, appetizers, and also desserts to increase the check average of the guests
- Work together and coordinate with kitchen staff to make sure accurate and timely order preparation
- Follow-up regularly with guests tables and respond immediately to fulfill additional and extra requests.
- Collect balance transactions and payment with receipts

Achievements:

- Informally known as the Lead Server with the responsibility for closing and mentoring new servers concerning company policies, menu items and procedures. Also responsible for overseeing opening vacancy for new servers
- Achieved (consistently) the highest guest checking averages among other full time servers through dessert-to-go and suggestive selling orders
- Frequently helped colleagues during the busy hour and rush period to promote teamwork while delivering exceptional guest dining and service experience.

Telescope Coffee Shops - Tinkers and, Colorado. August 2015 to November 2017

Server

Responsibility:

- Helped customers in ordering menus and items, include making recommendations of the menu items
- made sure that delivery is provided in the most accurate, prompt, and efficient
- Ensured high guest checking average by selling and suggesting extra beverage and food items
- Continually visited the tables to improve and promote attentive and inviting service
- Provided and offered help to lounge staff and bartender
- Conducted and managed restocked supplies and inventory tracking

Achievements:

- Awarded the Best Server from January 2016 to August 2016
- Won WInstorm Sales contest resulting in 35% increase within the monthly sales
- Significantly increased the guests checking averages by wine selections, specialty items, and promoting appetizers and also deserts
- Collaborated and worked together with other staff to create attractive and appealing front of house appearance and display to promote sales and market new items